

Nisa Local, 1-5 Parkstone Parade, Hastings, East Sussex, TN34 2PS

I have produced this report for consideration at the licensing review in relation to public health and public safety. I am a Senior Environmental Health Officer and I have been working for Hastings Borough Council for just over 12 years as a food, health and safety inspector.

I have detailed my most recent dealings with the business and I have also included a summary of the file history.

In relation to licensing I can confirm that during each of my visits to the premises there has only been one member of staff present working in the business.

16 April 2016

A complaint was made from a member of the public regarding high risk foods being delivered in an unrefrigerated vehicle and concerns over poor hygiene. Further information on my findings in relation to this complaint is detailed below.

19 April 2016

The primary inspection was brought forward to complete at the same time as the complaint investigation.

As part of a primary food hygiene inspection officers are required to carry out a file review prior to carrying out the food hygiene inspection as per the Food Law Code of Practice.

The previous Food Hygiene Rating Score was a 1 (major improvement necessary).

I noted from our records that the food business operator was registered as Giana's food & Wine Limited.

A food hygiene inspection was undertaken and it was identified during the inspection that there had been a change in ownership. I was advised by the manager Mr Sunny Gupta that the new owner was trading as VJN Groceries Limited. I noted that the licensing documents displayed by the till were still in the name of the previous owner. I advised the manager that the owner should contact licensing to discuss the change in ownership and I issued a food registration form for completion.

My food inspection identified a number of issues and I have included photographs taken during my visit on the 19/04/2016 within this report.

The business was unregistered. (Businesses are required to register a minimum of 28 day prior to commencing food activities and to notify the Authority of any changes to the business including change of name, change of ownership, closure of the business, changes to the nature of the food operation.)

There were pest proofing issues (potential for ingress of pests such as rats).

Structural disrepair (the store room ceiling was damp and mouldy, the hot water heater had been pulled off the wall mounting and was defective, the floor was in a poor condition and

the WC was inaccessible due to the volume of unused equipment and general refuse that had built up in this area. General housekeeping was poor.

No hot water to the WC for hand washing. The business has a duty to maintain equipment in good repair and condition and provide suitable washing facilities for staff to enable them to effectively wash their hands after visiting the toilet.

The food storage areas were dirty and cluttered with unrelated equipment and refuse.

Out of date foods were not being removed from point of sale.

A review of the food products was undertaken due to suspect labelling. Further details on this matter are noted below.

There were no food safety records or checks being made to demonstrate that adequate controls were in place.

The food was not being purchased from a reputable supplier in accordance with food law. Food was being prepared at an unregistered and uninspected domestic premises.

I discussed my visit with Trevor Scrase from our licensing department to establish if he was aware of the change in ownership of the business and I was advised that he had not received any transfer requests. I have included some pictures demonstrating the issues I found during my food hygiene inspection that demonstrate poor management.

The business was rated as 1 (major improvement necessary) on the food hygiene rating scheme.

Seizure of Unfit Food 20/04/2016

Further investigation identified that the food was being made by an unregistered food business in a domestic house in the London Borough of Hillingdon and it was being distributed around the South East by an unregistered distributor.

The purpose of my visit on the 20/04/2016 was to remove the unfit food from the food chain. I have powers to formally seize the food and put it before the magistrate who would then grant a condemnation order and the food would be destroyed. The alternative would be to offer the option of voluntarily surrendering the unfit food.

The food products were voluntarily surrendered by the business as they were deemed unfit for human consumption. The food was not being purchased from a reputable supplier and not made in accordance with food law. Please refer to Appendix 1

Advice was given on how to source reputable suppliers.

A food incident was submitted to the Food Standards Agency and formally seizing the food products and removing them from the food chain was necessary to protect public health. Please refer to Appendix 2

I requested that the food business registration form be completed and returned to the address on the form and I also advised that either he as the manager or the owner contact the licensing team. Please refer to Appendix 3

25/04/2016 I received a telephone call from Mr Sanjeev who called to discuss my inspection and the subsequent visit to remove the unfit food. I discussed my inspection report and described the unsatisfactory conditions identified during the inspection and I advised that failing to register the business was an offence. Mr Sanjeev advised that he had changed the business name due to a business partner leaving but technically it was still the same person operating the business but just a change of name. I then asked why he had not addressed the legal requirements following the last primary inspection. Mr Sanjeev did not comment. I agreed to email a food registration form for completion and a copy of my inspection report and a letter sent to convenience stores following my visits. Mr Sanjeev requested an additional two weeks to carry out the works as he had just got married and was due to go on his honey moon. (Please refer to Appendix 4)

Compliance Revisit 27/06/2016

I carried out a compliance revisit on the 27 June 2016 the purpose of the visit was to check compliance with my inspection report carried out on the 19 April 2016 please refer to Appendix 4

General housekeeping had improved and unrelated equipment had been removed from site. A roller shutter door had been fitted to the rear door but had not resolve the pest proofing issue.

The mould and flaking paint had been removed but still required painting to enable effective cleaning.

The floor surface had been painted.

There were two baskets in the rear stock room which were used to store out of date food.

The WC water boiler was out of use but an alternative WC was available for use with all the necessary means to enable effective hand washing.

The food business registration form had not been returned.

Although there has been progress in achieving compliance further issues were identified during my visit. Please refer to Appendix 5.

Summary

The business has a varying record of compliance with previous legal requirements not being met. There is major non-compliance with statutory obligations and our file records indicate there is poor appreciation of the hazards and control measures and no food safety management system.

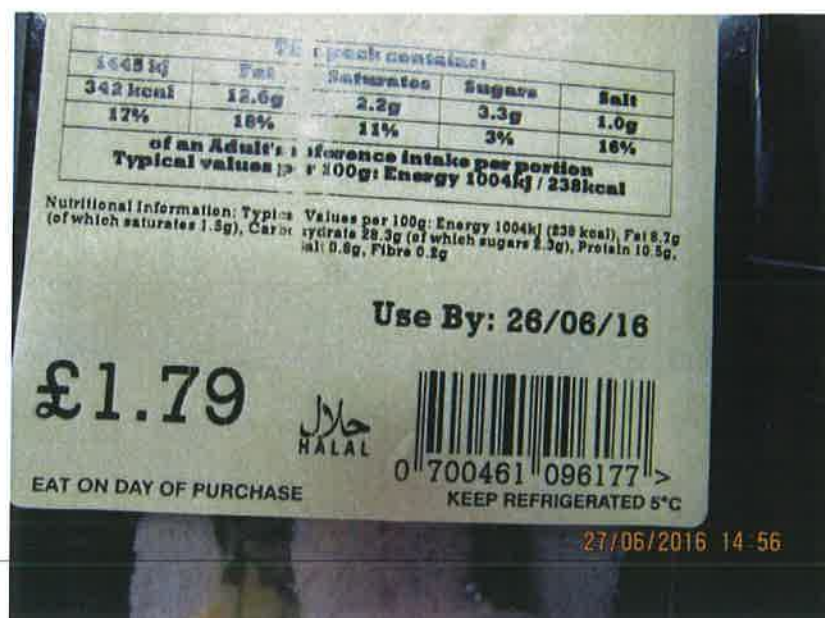
The owner is absent from the business and therefore is not managing the business effectively. The business has a poor track record with evidence of non-compliance with food law. The operator has demonstrated inadequate management of food safety showing little regard for public safety.

In my professional opinion there are major concerns regarding the management of this business as demonstrated above. There has been a series of management failures and I have concerns over the present management attitude towards regulatory compliance.









File History

Visit made 17 April 2012 by Karis Valli (KV) to carry out a programmed food hygiene inspection. During the visit I identified that the ownership of the business had changed and the new food business operator (FBO) had not registered the business which is a legal requirement.

Offences identified

- Unregistered food business
- No lighting in the rear store room
- Poor housekeeping
- Pest proofing to the rear back door
- No food safety records or procedures

A request was made that the food business operator contacts me as a matter of urgency.

Food Hygiene Rating Score 3 issued

Re-Visit made 8 May 2012 by KV

An appointment was made for 1pm on the 8 May 2012. The FBO did not show up for the appointment with no call or explanation.

Offences identified

- Unregistered food business
- No lighting in the rear store room
- Poor housekeeping
- Pest proofing to the rear back door
- No food safety records or procedures
- Disrepair to the ceiling in the rear store room
- No lobby door to the WC
- No checks or records in relation to temperature control

I contacted the FBO and made a further appointment for the 11 May 2012.

A further re-visit was made on the 11 May 2012. I met with the FBO Mr Sanjeev and he completed a food registration form at my request during the visit.

Offences identified

- No lobby door to the WC
- Pest proofing of the rear back door
- General housekeeping
- Temperature control issues
- Disrepair to the ceiling in the rear store room
- Out of date employers liability insurance

A letter was sent dated the 14 May 2012 following the visits made identifying the outstanding issues.

22 October 2013 Primary Food Hygiene Inspection carried out by Peter Smith

- No lobby door to the WC
- Pest proofing of the rear back door
- General housekeeping
- Temperature control issues
- No food safety records or procedures
- Hot water heater defective in the sanitary accommodation

Food Hygiene Rating Score 3 issued

25 February 2015 Primary Food Hygiene Inspection carried out by Sharon White

- Pest proofing of the rear back door
- General housekeeping storage areas cluttered
- Temperature control issues display fridge operating above the legal maximum temperature
- No food safety records or food safety procedures

No evidence of any improvements carried out following previous inspection in 2013.

Management not taking note of legal requirements identified.

Food Hygiene Rating Score 1 (major improvement necessary) issued.



FOOD SAFETY ACT 1990

Voluntary Surrender Certificate

Name & Address of Business: Nisa Local, 1-5 Parkstone Parade, Hastings, East Sussex, TN34 2PS

Reference No: WK 201601306

I hereby certify that food products detailed on the voluntary surrender list attached have been examined by me and in my opinion they have not been produced, processed or distributed in accordance with the Hygiene Regulations, as the manufacturer and distributor of these food products are not registered with the competent enforcement authority contrary to food law. Where any food can be certified under Regulation 29 of the Food Safety and Hygiene (England) Regulations 2013 it shall be treated for purposes of section 9 of the Food Safety Act 1990 as failing to comply with food safety requirements.

I also certify that the food products have been voluntarily surrendered to me by the Food Business Operator or their representative to prevent their use for human consumption.

By agreeing to voluntarily surrender the food products, you are relinquishing your rights to compensation.

The voluntary surrender of food products does not preclude further formal action being taken by this authority.

Signed: [Signature] (Authorised Officer of Local Authority)

Name in Capitals: KARIS VALLI

Date: 20 April 2016

Signed: [Signature] (Company Representative)

Name in Capitals: Sunny Gupta

Date: 20-4-16

Environmental Health Team,
Aquila House, Breeds Place, Hastings TN34 3UY Tel: 01424 451078
Email: foodsafety@hastings.gov.uk



Reference number: NK 201601306

Sheet 1

VOLUNTARY SURRENDER LIST

DESCRIPTION OF FOOD	QUANTITY	WEIGHT	UNIT COST
Vegetable Samosa Quality Foods	3	110 g	89p
Lamb Samosa Quality Foods	2	110g	89p
Chicken Samosa Quality Foods	1	110g	89p
Junba Samosa Roll Welsh Pantry	4	140g	99p
Balti Curry Slice Welsh Pantry	6	140g	99p
Ham + Cheese slice Welsh Pantry	8	140g	99p
Sandwich Chicken Mayo Bacon. A+A Foods Ltd	1	—	99p
A+A Foods Ltd Chicken Tikka Lettuce Sandwich	2	—	99p
Sandwich A+A Foods Ltd Chicken Tandoori Lettuce	1	—	99p
A+A Foods Ltd Cheese + Tomato Sandwich	2	—	99p
A+A Foods Ltd Ham + Cheese Sandwich	2	—	99p
A+A Foods Ltd Cheese + Spring Onion Sandwich	2	—	99p
A+A Foods Ltd Egg Mayo Sandwich	1	—	99p
Fresh Bites 6HH Chicken Mayo Sweetcorn Sandwich	1	—	99p
Natural Choice Mature cheddar	5	0.255g	£2.19
RESTAURANT Texas Jones 2 chicken Burgers	2	263g	£1.99
Rustlers chicken burger 2 Southern Fried burger 2	2	290g	£1.99

Signature K. Valli
 Authorised officer
 Signature Sunny Gupta
 Food Business Operator/Representative
Sunny Gupta

Date 20 April 2016

Date 20/4/16

WK 201601306

[illegible]

Date 20 April 2016

Date 20-4-16

Sunny Gupta



FOOD INCIDENT REPORT FORM

**TO BE COMPLETED BY THE INVESTIGATING OFFICER/REPRESENTATIVE
AND FAXED TO THE AGENCY ON: 020 7276 8446 (Tel: 020 7276 8448/8453)**

1. Reporting Food Authority's name and address: Hastings Borough Council, Aquila House, Breeds Place, Hastings, TN34 3UY
2. Name of reporting Officer including telephone, fax and e-mail details:
Karis Valli kvalli@hastings.gov.uk 01424 783235
Renu Sherchan rsherchan@hastings.gov.uk 01424 783232
3. Date and time initial information received by Food Authority:
19 April 2016 12.00
4. Initial information received by: Karis Valli & Renu Sherchan referred to Hillingdon Borough Council.
5. Received from (include Local Food Authority, HPA etc., address, telephone number and contact name where possible): N/A
6. Method (telephone/fax/letter/other): N/A
7. Brief description of incident: Sandwiches are being produced and distributed from an unregistered food business/manufacturer. These products and others detailed on the voluntary surrender list are then being distributed by an unregistered distributor. Both the manufacturer and the distributor may be connected due to the close proximity of addresses.
8. Type of contamination: Unknown
9. Type of product – see attached a voluntary surrender list consisting of two pages.
10. Description of product: **see lists attached**

Brand Name: 6HH limited & A & A Foods Supply Limited

Batch Code/s: unspecified

Description of Packaging: various

Pack Size: see list

Durability Date/s or Code/s: various

Country of Origin: UK

UK Importer/Distributor (including contact details):

1. Distributor & Manufacturer: 6HH limited, 35 Monmouth Road, Hayes, Middlesex, UB3

4JH Tel: 07735215266 or 07454333150

2. Manufacturer : A & A Foods Supply Limited (UB3 5HX)

11. Has clinical illness occurred? No/ Unknown

12. Details (type of illness, symptoms, numbers of consumers affected etc): None

13. Assessment of hazard: Manufacturer – National

14. Is the manufacturer/retailer/supplier aware of the incident, if so what are their proposals for dealing with it?

No the business is unregistered and uninspected but LB Hillingdon are aware

15. Other relevant contact details (e.g. home and/or originating authority/CCDC/HPA/other)

Name: Mel Bedi (mbedi@hillingsdon.gov.uk) (Investigating the manufacturer)
bsaunders@hillingsdon.gov.uk (Investigating the distributor)

Address, telephone and fax numbers, e-mail address: Tel: 01895 250190

16. Has any enforcement action already been taken? For example, have samples been taken for examination or analysis, or detention notices served, or food seized? Please fax any laboratory reports or detention notices etc. to the FSA with this form, or as soon as possible thereafter.

Voluntary surrender of all implicated products

17. Has there been media interest? No

If there has been a press release please fax to the FSA with this form.

18. Any additional information: Please attach additional pages if necessary.
Food complaint received from a member of the public alleging sandwiches were being delivered to the store in an unrefrigerated vehicle. A food hygiene inspection/complaint visit was made on the 19 April 2016. During the visit we identified sandwiches with suspect labelling. We do not have food standards responsibility therefore we were unable to act at that time to remove products from point of sale. Following the visit we contacted Hillingdon BC to enquire about the manufacturer of the sandwiches and if they were registered. Hillingdon confirmed that neither the manufacturer or the distributor were registered and both addresses were domestic and in close proximity to each other. Hillingdon advised that they have had a number of these type of incidents in this area and they tend to target an area to distribute the products. Once Hillingdon had confirmed that they were unregistered we made the decision to serve a Regulation 29 Notice or offer voluntary surrender to remove the products from the food chain, which we did on the 20 April 2016. We were advised by the Manager of the food business that the distributor operates in Dover & Margate therefore there may be further products for sale in Kent & Sussex.

Signed: 

Date: 24 April 2016

Job Title: Senior EHO

Inspection Report

Food Safety Act 1990
Food Safety & Hygiene (England)
Regulations 2013
Regulation (EC) 852/2004 & 853/2004
Health & Safety at Work etc. Act 1974

Food, Health & Safety Team
Aquila House, Breeds Place
Hastings. TN34 3UY
01424 451078



Name & Address of Premises

Disa Local
1-5 Parkstone Parade
Hastings
TN34 2PS

Tel No 01424 472376

Work Sheet No 2016.01306

Business Operator

V.J.N. Grovones Ltd

Person Interviewed + Designation

Mr Sunny Gupta

Reason for Inspection

Food Hygiene (Primary) ☐
Health & Safety ☐
Compliance Revisit ☐
FHRS Revisit ☐
Other (i.e. Complaint) ☒
New Business Advice Visit ☐
Revisit Required ☐
Timescale

The following items summarise the matters discussed at the time of inspection - Legal Requirement (L) and Recommended Practice (R). The letters in column 2 refer to the sections that make up the Food Hygiene Rating Score. Food Hygiene (F), Structure & Cleaning (S) & Confidence in Management (M)

L/R	F/S/M	MATTERS DISCUSSED / ACTION REQUIRED / SAMPLES	TIMESCALE
L	M	You must ensure you purchase food supplies from reputable suppliers.	Immediate
—	—	You have voluntarily surrendered a number of products listed during my visit today.	
L	—	you are advised to contact licensing on the number provided as a matter of urgency regarding the change of ownership.	
L	M	Complete the food registration form as discussed. Form issued during visit made 19/4/2016	Immediate

FOOD HYGIENE COMPLIANCE (F)						STRUCTURAL COMPLIANCE (S)						CONFIDENCE IN MANAGEMENT (M)					
0	5	10	15	20	25	0	5	10	15	20	25	0	5	10	20	30	

PROVISIONAL FOOD HYGIENE RATING*



THIS SCORE MAY GO UP OR DOWN

* SEE BACK SHEET

This report covers only those areas inspected at the time of the visit and does not necessarily extend to the whole premises. It was not possible to observe all the practices undertaken. As discussed, day to day monitoring of good working practices must be a clear responsibility of the line manager(s). It does not indicate compliance with any provision of the above legislation. This report is not a legal notice requiring work to be carried out. However, failure to act on those items that are legal requirements may lead to formal action. Other means of achieving the same effect may be chosen. For further information or to clarify any matters contained in this report please phone the inspecting officer. If you feel the action required by this report is not reasonable then you may, within the next fourteen days, contact my principal officer on 01424 451078.

Authorised Officer (BLOCK CAPITALS): LEAH'S DALE Signed: [Signature]

Designation: SE/172 Tel: 01424 783235 Date: 20/4/2016

I acknowledge receipt of this report: Signed: [Signature]

Proprietor or person interviewed

Karis Valli

From: Karis Valli
Sent: 25 April 2016 14:50
To: 'kshanjeev82@gmail.com'
Subject: Nisa Local Parkstone Parade Hastings

Dear Mr Sanjeev,

Please see attached a food registration form that requires completion. Please note that the form must be signed by the food business operator and returned to Aquila House..

I have attached a copy of the letter regarding un-reputable suppliers.

Please see my inspection report attached.

The food hygiene rating score is a 1 and notification has been sent to the store address.

As agreed I will extend the time scale to 6 weeks and will therefore carry out a compliance revisit by the end of May 2016.

I will write to you separately confirming all the legal requirements.

Kind regards



20160425144319....



6HH letter 25
April 2016.doc



New Food
Registration For...

Karis Valli
Senior Environmental Health Officer
Hastings Borough Council
Food Health and Safety Team
4th Floor
Aquila House
Breeds Place
Hastings
East Sussex
TN34 3UY

01424 783235

http://www.hastings.gov.uk/environment_planning/health_safety_hygiene/food/info_food_businesses/
http://www.hastings.gov.uk/environment_planning/pollution_noise_drainage/

FOOD HYGIENE RATING

Log out? Getting food in?
Check food.gov.uk/ratings

Inspection Report

Food Safety Act 1990
Food Safety & Hygiene (England)
Regulations 2013
Regulation (EC) 853/2004 & 853/2004
Health & Safety at Work etc. Act 1974

Food, Health & Safety Team
Aquila House, Breeds Place
Hastings. TN34 3UY
01424 451078



Reason for Inspection

Food Hygiene (Primary) ☒
Health & Safety ☐
Compliance Revisit ☐
FHRS Revisit ☐
Other (i.e. Complaint) ☒
New Business Advice Visit ☐
Revisit Required ☐
Timescale _____

Name & Address of Premises

Niser hotel
1-5 Parkstone Parade
Hastings
TN34 2PS

Business Operator

V.J.N. Groceries Ltd.

Person Interviewed + Designation

Mr Sunny Gupta
Manager

Work Sheet No

The following items summarise the matters discussed at the time of inspection - Legal Requirement (L) and Recommended Practice (R). The letters in column 2 refer to the sections that make up the Food Hygiene Rating Score. Food Hygiene (F), Structure & Cleaning (S) & Confidence in Management (M)

L/R	F/S/M	MATTERS DISCUSSED / ACTION REQUIRED / SAMPLES	TIMESCALE													
L	S	Improve general house keeping to the store rooms	Immediate													
L	S	pest proofing is required to the rear external door.	4 weeks													
L	S	Refurbish the ceiling to the rear food storage area.	3 months													
L	S	Renew the floor surface to the rear food storage area.														
L	S	Remove unused equipment & clear & clean both store rooms.	4 weeks													
L	F	Out of date foods must be labelled and removed from point of sale.	Immediate													
-	-	Further investigation to be undertaken regarding sandwiches and chicken products that do not comply with labelling regulations.	-													
L	S	WC was inaccessible, Hot water boiler was out of use.														
L	M	Complete & return the food registration form as discussed														
FOOD HYGIENE COMPLIANCE (F)		STRUCTURAL COMPLIANCE (S)	CONFIDENCE IN MANAGEMENT (M)													
0	5	10	15	20	25	0	5	10	15	20	25	0	5	10	20	30

PROVISIONAL FOOD HYGIENE RATING*



THIS SCORE MAY GO UP OR DOWN

* SEE BACK SHEET

This report covers only those areas inspected at the time of the visit and does not necessarily extend to the whole premises. It was not possible to observe all the practices undertaken. As discussed, day to day monitoring of good working practices must be a clear responsibility of the line manager(s). It does not indicate compliance with any provision of the above legislation. This report is not a legal notice requiring work to be carried out. However, failure to act on those items that are legal requirements may lead to formal action. Other means of achieving the same effect may be chosen. For further information or to clarify any matters contained in this report please phone the inspecting officer. If you feel the action required by this report is not reasonable then you may, within the next fourteen days, contact my principal officer on 01424 451078

Authorised Officer (BLOCK CAPITALS): KARENA VALE Signed: _____

Designation: SEHO Tel: 01424 783235 Date: 19/4/2016

I acknowledge receipt of this report: Signed: _____

Proprietor or person interviewed

Please quote:
Your reference:
Date: 25 April 2016
Please ask for: Environmental Health Team
Telephone direct: 01424 451078
E-mail: foodsafety@hastings.gov.uk
Web: www.hastings.gov.uk/environment_planning/health_safety_hygiene/



Environmental Health Team
Aquila House, Breeds Place
Hastings, East Sussex, TN34 3UY

Dear Food Business Operator,

**Food Safety Act 1990
Food Safety and Hygiene (England) Regulations 2013
Regulation (EC) 852/2004**

We have recently been made aware of a supplier/distributor working in the Hastings area who is supplying food products, chilled and ambient to small convenience stores from an unrefrigerated van. The name of the distributor is:

**6HH Limited,
35 Monmouth Road,
Hayes,
Middlesex, UB3 4JH**

This business is an unregistered food business which means it has not been subject to the required food safety controls by Environmental Health. As such any food products supplied by this company are considered to be non-compliant with food law and **MUST** be withdrawn from sale.

If you have received food products from this supplier including sandwiches, cheese, bacon, salad, microwave burgers etc. they must be taken off the shop floor for sale to the public. To sell these products to the public is an offence under food law.

To identify whether your business is supplied by the above company you must examine your invoices and identify what food products have been supplied by them. If you do use this above named distributor you must remove all products supplied by them from sale. If these products have been supplied on a sale or return basis you should notify 6HH Ltd., that you have been required to do this by Environmental Health.

Food should only be purchased from reputable suppliers who are registered and have been checked by local food authorities. I would strongly advise that you make basic checks on all of your food suppliers to ensure the food you purchase has been manufactured and distributed safely.



INVESTOR IN PEOPLE

The Environmental Health team will be making spot checks of small convenience stores in the Borough to ensure these products have been removed from sale.

Please find below some photos illustrating the types of products being distributed by 6HH and an example of a pricing label they use to assist you. This is not an exhaustive list of the products supplied.



If you have any queries please contact the Environmental Health Team.

Yours sincerely,

Sally Nicholls
Deputy Environmental Health Manager



INVESTOR IN PEOPLE

APPLICATION FOR THE REGISTRATION OF A FOOD BUSINESS ESTABLISHMENT

Food Safety and Hygiene (England) Regulations 2013 (SI 2013 No. 2996) (Regulation (EC) No. 852/2004, Article 6(2))



This form must be completed by food business operators in respect of new food business establishments and received by the relevant Food Authority **28 days before** commencing food operations. On the basis of the activities carried out, certain food business establishments are required to be **approved** rather than **registered**. If you are unsure whether any aspect of your food operations would require your establishment to be approved, please contact Hastings Borough Council (details overleaf) for guidance.

1. **Address of Establishment** (or address at which the moveable establishment is kept overnight)

Postcode:

2. **Trading Name of Food Business:**

Email address:

Telephone Number:

Mobile Number:

3. **Full Name and Home Address of Food Business Operator:**

Postcode:

Date of Birth of Food Business Operator (DD/MM/YY):

4. **Head Office Address of Food Business Operator (where different from address of establishment):**

Postcode:

5. **Type of Food (please tick ALL the boxes that apply):**

Staff restaurant/canteen/kitchen	<input type="checkbox"/>	Hospital/residential home/school	<input type="checkbox"/>
Retailer (including farm shop)	<input type="checkbox"/>	Distribution/warehousing	<input type="checkbox"/>
Restaurant/café/snack bar	<input type="checkbox"/>	Food manufacturing/processing	<input type="checkbox"/>
Market/ Market stall	<input type="checkbox"/>	Importer	<input type="checkbox"/>
Takeaway	<input type="checkbox"/>	Catering	<input type="checkbox"/>
Hotel/pub/guesthouse	<input type="checkbox"/>	Packer	<input type="checkbox"/>
Private house used for a food business	<input type="checkbox"/>	Moveable establishment e.g. ice cream van	<input type="checkbox"/>
Wholesale/cash and carry	<input type="checkbox"/>	Primary producer – livestock	<input type="checkbox"/>
Food Broker	<input type="checkbox"/>	Primary producer – arable	<input type="checkbox"/>
Other (please give details):	<input type="checkbox"/>		

6. Describe Food Operation (e.g. cake making, cooked meals, sandwiches, pre-packed only etc.):

7. Type of Business:

Sole Trader ☐

Partnership ☐

Limited Company ☐

Seasonal ☐

please give company number:

please state trading times during the year:

8. If this is a new business please notify the date you intend to open:

9. Owner of Food Business if different to Food Business Operator:

Signature of Food Business Operator:

Date:

Name (Block Capitals):

Please notify this Authority of any changes to your business including change of name, change of ownership, closure of the business, changes to the nature of the food operation.

Please return form to:
Environmental Health, Aquila House, Breeds Place,
Hastings, TN34 3UY
Tel: 01424 451078
Email: foodsafety@hastings.gov.uk

If you would like an acknowledgement that we have received your completed application please provide an email address.

Please read notes attached before completing the application

Notes on the Registration of Food Businesses

What is Registration?

1. The law requires that food business operators must register any premises used for a food business (including market stalls, delivery vehicles and mobile vans) with their local authority. This helps the local authorities keep an up to date list of all food businesses in their area. They can then visit them when they need to. The frequency of the visits will depend on what the food business does and how good they are.

Who Needs to Register?

2. If you run a food business, whether for profit or not (e.g. a charity), you must tell the local authority about any premises you use for storing, selling, distributing or preparing food.

3. Market stalls and mobile vendors like ice cream or burger vans, must be registered with the local authority in **whose area** the vehicle is ordinarily kept overnight.

4. Any one starting a new food business must register with their local authority **28 days before** they start trading. This gives time for the local authority to give advice that might sort out any problems before the business opens.

Exemptions

5. Most food businesses will have to register but some are exempt. These include primary production for domestic use, domestic preparation and storage of food for domestic consumption, direct supply by the producer of small quantities of primary products to the final consumer. You may not have to register if you only occasionally handle, prepare or serve food on a small scale (e.g. church, school or village fair or, are a charity volunteer who only prepares food occasionally). Please contact us if you are not sure if you are exempt.

How do I Register?

6. By filling in this form. Registration is free. The registration form must be sent to your local authority. If you use premises in more than one local authority area e.g. have a number of shops in a region, you must register each one individually with the local authority in whose area they are based.

7. You must tick all the boxes that apply to your business, answer all the questions and give all the information requested, including the names of people that own the business. Contact your local authority if you need any help.

What Happens to the Information Given on the Form?

8. The local authority will enter the details on a Public Register. This contains the name of the food business, food business operator, business address and the type of food business being carried on. The register is open to inspection by the general public. The other information provided will not be publicly available. Copies of the registration details will be forwarded to other competent authorities, like the Trading Standards Department that may have an interest in the business.

Changes

9. Once you have registered with the local authority you only need to notify them of a **change of food business operator**, if the nature of the food business changes or if the business closes. The new food business operator will have to register the new business.

These notes are provided for information only and should not be regarded as a complete statement of law.

It is an offence not to register a food business or to give information which you know to be false.

Please refer to our website for full guidance on food hygiene matters
[http://www.hastings.gov.uk/environment_planning/health_safety_hygiene/food/info_f
ood_businesses/](http://www.hastings.gov.uk/environment_planning/health_safety_hygiene/food/info_food_businesses/)

Inspection Report

Food Safety Act 1990
Food Safety & Hygiene (England)
Regulations 2013
Regulation (EC) 852/2004 & 853/2004
Health & Safety at Work etc. Act 1974

Food, Health & Safety Team
Aquila House, Breeds Place
Hastings. TN34 3UY
01424 451078



Name & Address of Premises

Nisa Local
1-5 Harkshire Parade
Hastings
TN34 2P7
Tel No 01424 422376

Business Operator

V.J.N. Groceries Ltd.

Person Interviewed + Designation

Mr Raju Velumyilum

Reason for Inspection

Food Hygiene (Primary) ☐
Health & Safety ☐
Compliance Revisit ☐
FHRS Revisit ☐
Other (i.e. Complaint) ☐
New Business Advice Visit ☐
Revisit Required ☐
Timescale ☐

Work Sheet No

The following items summarise the matters discussed at the time of inspection - Legal Requirement (L) and Recommended Practice (R). The letters in column 2 refer to the sections that make up the Food Hygiene Rating Score. Food Hygiene (F), Structure & Cleaning (S) & Confidence in Management (M)

L/R	F/S/M	MATTERS DISCUSSED / ACTION REQUIRED / SAMPLES	TIMESCALE														
L	S	Repair or replace the defective light to the WC.	Immediate														
L	S	Replace the WC lobby door that has at some point been removed.	1 Month														
L	S	The rear door requires further pest proofing works.	Immediate														
L	S	The rear stock room ceiling requires painting.	1 Month														
L	S	Replace missing ceiling tiles	Immediate														
L	S	Continue with removing redundant equipment															
L	F	Out of date sandwiches noted on point of sale. Ensure all foods are checked and out of date food is removed. It is recommended that here daily checks are recorded	Immediate														
L	M	I have yet to receive your completed Food Registration Form (left form today)	Immediate														
FOOD HYGIENE COMPLIANCE (F)						STRUCTURAL COMPLIANCE (S)						CONFIDENCE IN MANAGEMENT (M)					
0	5	10	15	20	25	0	5	10	15	20	25	0	5	10	20	30	

PROVISIONAL FOOD HYGIENE RATING*

THIS SCORE MAY GO UP OR DOWN

* SEE BACK SHEET

This report covers only those areas inspected at the time of the visit and does not necessarily extend to the whole premises. It was not possible to observe all the practices undertaken. As discussed, day to day monitoring of good working practices must be a clear responsibility of the line manager(s). It does not indicate compliance with any provision of the above legislation. This report is not a legal notice requiring work to be carried out. However, failure to act on those items that are legal requirements may lead to formal action. Other means of achieving the same effect may be chosen. For further information or to clarify any matters contained in this report please phone the inspecting officer. If you feel the action required by this report is not reasonable then you may, within the next fourteen days, contact my principal officer on 01424 451078.

Authorised Officer (BLOCK CAPITALS): WARRIS VALLI Signed: [Signature]
Designation: SETO Tel: 01424 783235 Date: 27/6/2016

I acknowledge receipt of this report: Signed: [Signature]

Proprietor or person interviewed

RESTRICTED (when complete)**WITNESS STATEMENT**

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B: Criminal Procedure Rules 2005, Rule 27.1)

URN

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Statement of: Chris Trevena

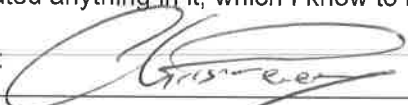
Age if under 18: O/18

(if over 18 insert 'over 18')

Occupation: Police Constable CT572

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false or do not believe to be true.

Signature:

 CT572Date 19th July 2016

Tick if witness evidence is visually recorded

☐

(supply witness details on rear)

I am the Police Licensing enforcement officer for Sussex Police and I primarily operate in Hastings and the surrounding area. I have been in this role within Sussex Police for approximately 3 years.

On Tuesday 5th July 2016 at approximately 15:15hrs I was on duty in full uniform carrying out Licensing checks in the Hastings area.

At approximately 15:20hrs I attended NISA LOCAL, 1-5 PARKSTONE ROAD, HASTINGS TN34 2PS to carry out a licensing check.

I entered the premises and initially looked around the store before talking to any staff members. I could see that there was only 1 member of staff on duty behind the counter and could not see any other members of staff within the store.

I then went to the counter and informed the member of staff who I was and that I was carrying out a Licensing Check.

He gave his details to me as Puditharan NAVEARTHANAM, DOB 08/10/1994 and informed me that he was a personal license holder but that he did not have his card with him.

I asked him if he was the only member of staff on duty and he replied "YES".

I was aware that it was a license condition of the premises that they should always have 2 members of staff on duty. I was also concerned at this because the time of the check was

Continuation of statement of Christopher TREVENA
around school kick out time and the premises was within very close proximity of a large secondary school so in my opinion this would be one of the main times that 2 members of staff should be on duty.

I asked NAVEARTHNAM if the Designated Premises Supervisor or Manager were available and he replied "NO THERE IS NO ONE ELSE HERE AND THE MANAGER IS NORMALLY UP IN LONDON".

I then established that the Manager he was talking about was also the Dps who is KULASEKARAM JEYARAJ.

I then asked NAVEARTHNAM if it had just been him working and he said it was and that this was normally the case.

I then asked if I could check the CCTV system to ensure it was in line with the License Conditions.

NAVEARTHNAM then informed me that the monitor was not working but it was still recording but this could not be checked. I then checked around the premises and could see that there were only 5 working internal cameras and only 1 external camera.

Whilst I was carrying out the licensing check 2 customers entered the premises and were served by NAVEARTHNAM so the premises was clearly open to the public at that time.

I then left the premises at approximately 15:35hrs and returned to Hastings Police Station.

I then checked the License conditions of the premises in more detail and was then aware that the amount of working cameras was also a breach of their license conditions.

I then informed Trevor SCRASE from the Hastings Borough Council Licensing Department of my findings.

Signature

C. 572

Signature witnessed by:

PTO